

Reserves Manager

Guide for Clubs

This guide outlines the process and functionality of the Reserves Manager program for seasonal clubs.



Version 4.0

About this program

From time to time, Council's need to check the reserves under their control for any maintenance issues to buildings or grounds.

Some issues found may be the Council's responsibility - some may be the responsibility a club using that facility.

The IMS Reserves Manager program allows the Council to easily check and capture anything that requires attention, delegate responsibility to either a club representative or Council, and set a deadline to ensure the work is done in a timely manner.

The program is also used to manage sportsground bookings, collating all the required paperwork and data to allow Council to manage clashes and approve bookings.

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Logging on

This program is cloud based and can be accessed from any computer or device with internet connection. Your key contact will be provided login details in any email notification received, including the URL of the program, your unique username and password.

Tip: Save <u>www.imscomply.com.au</u> and <u>https://www.imscomply.com.au/morelandcm/</u> in your email system as "not junk" to ensure you receive these notifications.

| Step 1 Cut and paste the program URL supplied into your preferred internet browser. | ← → C www.imscomply.com.au/xyz |
|--|--|
| Step 2 Enter your username and password provided by your program administrator, then click on sign in. | Email address Password Forpt your pesswort? Sign in |

Once logged in, you will see the following page broken into several tabs:

| | | | Ricl | hmond Runners | | | |
|------------------------------|----------------|--------------------|-------------|------------------------|--------------------|----------------------|--------|
| Applications/licence forms | Report letters | Outstanding issues | Maintenance | Update contact details | Upload documents | | |
| Sportsground allocation appl | ications | | | | | | |
| Lease type | Season | open date | | Applications open | Applications close | Status | Action |
| Summer Season | 22 Aug | 2017 - 31 Mar 2018 | 2 | 20 Jun 2017 | 15 Aug 2017 | Continue application | |
| | | | | | | | |

Update your contact details

| About | How to | How to | | | | | | |
|--|----------------------------|--|--------------------|-------------|----------------|--------------------|------------------|------------------------|
| Update contact details You can keep your key contact's details up to | received and change to ref | Always ensure there is a valid email address entered, so ema received and attended to. If you change your email address, change to reflect this. | | | | | | |
| date in this area | Applications/licence forms | Report letters | Outstanding issues | Maintenance | Updat | te contact details | Upload documents | |
| including: | Organisation | Richmo | Richmond Runners | | Landline numbe | r | 07 5425 3265 | |
| Name of key club | Title | Mr | | | | Mobile number | | 0421 236 326 |
| contact for the | First name | Hugh | | | | Business phone | | 07 5450 2362 |
| program | Last name | Jackma | Jackman | | Fax number | | | |
| program | Postal address | PO Box | 45 | | | Incorporation n | ımber | 563 256 396 |
| Club details | Suburb | Cotton | Tree | | | ABN | | 56 236 365 |
| - Club details | State | QLD | • | | | Email | | test4@imscomply.com.au |
| | Postcode | 4558 | | | | The email address | is your username | |
| Password and email | | | | | | Password | | test4password |
| | | | | | | | | Save changes |
| | Click on save | change | es if any e | dits are | mac | de. | | |

Reserve inspections



Notifications

During a routine inspection, if an issue is found that requires the attention of your club, you will be notified in one of two ways:

- 1. For urgent issues: An email will be sent immediately, outlining the location, issue, actions required and deadline.
- 2. For non-urgent issues: At the end of the inspection, a letter will be emailed to the key contact at your organisation highlighting any issues, urgent or not urgent, that require attention.

| About | How to |
|--|--|
| Inspection report letters Letters emailed following an inspection will be available to download. | Click on the PDF to download the letter or click on the issues outstanding hyperlink for a quick look at the issue. |
| Outstanding issues This tab displays any issues found during an inspection. Issues outstanding that are both the responsibility of the club and council are listed here. | Click on the blue header to open and view the issues. |
| View issue details Issues can be opened further to view photos, inspection dates and inspectors. | Coreview the issues and action, click on the reference number hyperlink. Applications/licence forms Report letters Outstanding issues Maintenance Update contact details Upload documents Issues requiring attention by Richmond Runners (1) Image: Corroy Reserve Outstand Image: Corroy Reserve Urgent Ref no Cooroy Reserve Administration Office Are the office areas neet and tidy? 20 Nov 2017 Office area is messy. No 10046 |

| Mark issues as complete If your club has been assigned responsible to fix any issue, once | text box a | issue has been attended to, write some notes in the completion notes nd tick mark as completed to notify Council and remove from your ng items list. Council issues will also disappear once council have to them. |
|---|---|---|
| rectified, you can add | Ref # | 10046 |
| some notes, photos (if | Urgent | No |
| required) and close the | Inspector | Natalio Firth |
| • • | Date lodged Section | 13 Nov 2017 Administration Office |
| issue. | Question | Autrimistration Orice Are the office areas neat and tidy? |
| | Issue | Office area is messy. |
| | Action required | Plase tidy as customer facing. |
| | Complete by | 20 Nov 2017 |
| | Responsible | Hugh Jackman Richmond Runners |
| | Inspection photos | |
| | Completion notes These notes will be automatically saved as you type | |
| | Completion photos | Tiles supported; (pg, jog, png |
| | Cancel | ✓ Mark as completed |

Maintenance issue reporting

Maintenance issues that arise at the reserve can be reported to council via the Maintenance reporting area. Council will assign responsibility to either a club or Council to attend to the issue.

| Log an issue Go to the maintenance tab. | Applications/licence form | s Report letters Outsta | sue from the | | ance ta | ab. | | | |
|---|---|-------------------------|--|--------------------|-------------------------|---------------|--------------------------|--------|----|
| | Outstanding Comp | | Describe the large | One and the little | Due data | Harrist | 64-4-V- | Autor | |
| | Ref no Date identif 5 02 Nov 2017 | | Describe the issue Bins not collected for 2 days. | Responsibility | Due date 14 Nov 2017 | Urgent Yes | Status Issue assigned | Action | |
| | Complet | e details th | nen click Save | e & Exit. (| Council | will | receive | an ema | il |
| Describe the issue, date of incident and load any photos if required. | - | | cancel Save & ext | | | | | | |
| photos in requirear | Reserve | Cooroy Reserve | | | | | | | |
| | Issue identified by | Hugh Jackman | | | | | | | |
| | Date identified | 19 Dec 2017 | | | | | | | |
| | Describe the issue | Rubbish left on field | | | | | | | |
| | Urgent | No 🔻 | | | | | | | |
| | Photos | | | | | | | | |
| | Take photo Files supported: jpg, jpe | a. png | | | | | | | |
| | | | | | | | | | |

| Close a maintenance issue | Open the issue and click on Sav | you wish to close, add completion notes and date /e & Complete. |
|----------------------------------|---|--|
| Go to Maintenance Tab | Reserve | Cooroy Reserve |
| Click on the issue to be | Issue identified by | Trevor Trainer - (Castle Cricket Club) |
| Click on the issue to be closed. | Date identified | 02 Nov 2017 |
| ciosed. | Describe the issue | Bins not collected for 2 days. |
| The program records who | Urgent | Yes |
| closed the issue. | Responsibility | Council |
| | Due date | 14 Nov 2017 |
| | Completion notes | |
| | Completion date | |
| | Completed by | Natalie Firth |
| | Photos Photos Files supported: jpg, jpeg | , png |

Seasonal Sportsground Applications

Previously you may have completed a lot of paperwork to apply for use of grounds, pavilions, club houses etc at reserves in the sporting seasons. The program now allows you to apply online, capturing your information for next season, saving you significant time.

When a season is "open" you will receive an email asking you to log onto IMS and complete your application where you will be required to supply any details and documentation required by council to process your application and approve your booking.

| About | How to |
|--|--|
| Start application Once you are advised to complete your seasonal application, the Start application button will display. Once your application is submitted, you will not be able to access it again unless Council resets it for you to make a change. | From the Applications/license forms tab, you begin your seasonal applications to book sportsgrounds and pavilions. Click on start application to begin or continue application to finalise an application partially completed. Applications/licence forms Rept letters Outstanding issues Maintenance Update contact details Upload documents Sportsground allocation applications Summer Season Open date Applications open Applications close Content application for the application open Content application for the application open Content application for the application open Content applications (Season Open date Applications Open Applications Cose Content application for the application open Content application for the application for the application open Content application for the ap |
| Club details This section will automatically populate your contact details from the <i>Contact</i> <i>Details</i> tab. You can make changes by overtyping the text showing. | Coorroy Football Club Coards and pavilion tenancy application Cotes Changes to this form are saved automatically Concession area add out the form as many times as you need to Changes to this form are saved automatically Concession area add out the form as many times as you need to Changes to this form are saved automatically Concession area add out the form as many times as you need to Changes to this form are saved automatically Concession area add out the form as many times as you need to Changes to this form are saved automatically Concession area add out the form as many times as you need to Changes to this form are saved automatically Concession and the form as many times as you need to Changes to the form area many times as you need to Changes to the form as many |
| Any fields with an asterisk are compulsory to complete before you can submit the application. | Image (norme) Image (norme)< |

| bout | How to | | | | | |
|--|---|--|--|----------|-------------------------|--------|
| lub Liaison he Club/Association | Club liaison (Fields marked with * are m | andatory) | | | | |
| vill need to appoint a ouncil Liaison, who | Title (Mr/Mrs/Miss/Ms) * | Miss | | | | |
| will be the primary contact for Council. | First name * | Trilbie | Last nar | ne * | Conway | |
| | Preferred contact number * | 07 2542 5265 | Email * | | test99@imscomply.com.au | |
| | This person completed this allocation application. If not, the name of the person who did is | | | | | |
| egistered teams | Click on Add anoth | her team to add n | nore. | | | |
| ere, as well as the ague/associations | Registered teams (please lis (Information for all teams ar Team name | st) nd association/leagues must b Age Category | e entered) Age Group | Gender | Association/League | Action |
| re, as well as the ague/associations | (Information for all teams ar | nd association/leagues must b | Age Group | Gender A | Association/League | Action |
| ere, as well as the ague/associations | (Information for all teams ar | Age Category | Age Group | V • | | |
| re, as well as the ague/associations | (Information for all teams ar | Age Category Seniors (1 | Age Group | V • | Cricket Victoria 🔹 | |
| ere, as well as the ague/associations | (Information for all teams an Team name First XI | Age Category Seniors (1 | Age Group | | Cricket Victoria | |
| re, as well as the ague/associations | (Information for all teams an Team name First XI | Age Category Seniors (1 | Age Group Open V Senior: | | Cricket Victoria | |
| nter all your teams ere, as well as the ague/associations ey are registered to. | (Information for all teams and team | Age Category Age Category Seniors (1 Seniors | Age Group V Open V Senior: | | Cricket Victoria | |

| on on all | | | | | | | |
|---|---|--|---|------------------------|---|---|----------------------------|
| tered above | | Male | | Female | | Self-described | i |
| completed in | | No. players | No. teams | No. players | No. teams | No. players | No. teams |
| on. | Sub-junior (U6 - U11) | 0 | 0 | 0 | 0 | 0 | 0 |
| | Juniors (U12 - U18) | 0 | 0 | 15 |] [1 | 0 | 0 |
| | Seniors (19+ years) | 0 | 0 | 365 | 15 | 0 | 0 |
| | Masters (35+ years) | 0 | 0 | 0 | 0 | 0 | 0 |
| | Players with a disability (Not included in totals as should be | 0 | 0 | 0 | 0 | 0 | 0 |
| | included within an age group category) | | | | | | |
| | Aboriginal or Torres Strait Islander (Not included in totals as should be | 0 | 0 | 0 | 0 | 0 | 0 |
| | included within an age group | | | | | | |
| | category) | | | | | | |
| ee Members | Totals Please list the gende | | | | | | |
| ee Members re you enter mittee 5. | Totals | r for each | Committe | e Membe | er, as well | as any key | rs they |
| re you enter imittee | Please list the gende possess. Additional (completed. | er for each Committee | Committe Member | e Membe | er, as well | as any key | rs they |
| re you enter nmittee 5. | Totals Please list the gende possess. Additional (completed. | er for each Committee | Committe Member | e Membe | er, as well | as any key | rs they |
| e you enter mittee s under club ison if you one of these to auto | Totals Please list the gender possess. Additional (completed. Committee members (Committee members marked w Role Club liaison (if same as | er for each Committee | Committe e Member | ee Membe s can be a | er, as well added. Thi | as any key s section n | rs they nust be Keys |
| you enter ittee nder club on if you e of these auto ur details | Totals Please list the gender possess. Additional (completed. Committee members (Committee members marked w Role Club liaison (if same as above) | er for each Committee rith * are mandato First name | Committe e Member | ee Membe s can be a | er, as well added. Thi Phone | as any key s section n Email | rs they nust be Keys |
| you enter hittee under club son if you ne of these o auto our details | Totals Please list the gender possess. Additional (completed. Committee members (Committee members marked w Role Club liaison (if same as above) President* Treasurer* | er for each Committee ith * are mandato First name | Committee e Member my) Last name | ee Membe s can be a | er, as well added. Thi Phone 0438 14 | as any key s section n Email tmason@more | rs they nust be Keys |

| About | How to |
|---|---|
| Select the facilities This is where you request the days and | Select the reserve and type of ground or pavilon you require from the dropdown box. You will see all grounds available to you. If your usual ground is not displaying, contact council. |
| times for each sports facility. | Complete the timeframes the booking is required for next to the relevant day and enter the team that will be using this ground/pavilion at this time. |

| | Ground and pavilion usag (At least one reserve mus | | | | | | | |
|--|---|--------------|---|--|--------------|--|--|--|
| | Name of reserve 1 | A Test Rese | A Test Reserve - Pavilion | | | | | |
| | | Shared usage | - | required start and end time must be selected) | Team | | | |
| | Monday | | From | 5:30pm • 8:30pm • | First XI 🕜 📋 | | | |
| | Tuesday | | From | 5:30pm ▼ 8:30pm ▼ | Fifteenth XI | | | |
| | | ngs on we | ekends, tio | there and whether am or pr ck the shared usage column as required. | | | | |
| Additional Club details | Additional club details | | | | | | | |
| This is to provide Council additional | Club website | | www.bocce.com | au | | | | |
| information about the Club/Association, | AGM month | | June | | Ţ | | | |
| details for online presence, and any | Have you searched for y Active Moreland and che details are still up to dat | ecked the | No | | Ţ | | | |
| relevant policies. | Social media platforms (| P (| Facebook page Facebook group | www.facebook.com | | | | |
| | | (| ✓ Twitter | @bocce | | | | |
| | | | Team App | ТеатАРРРРРРРР | | | | |
| | | (| Instagram Pinterest | | | | | |
| | | (| Other | | | | | |
| | List any milestones the or reach this season | club will | | | | | | |
| | City of Moreland Plastic | | | e has read the City of Moreland Plastic Wise Policy nd.vic.gov.au/globalassets/key-docs/policy-strategy | | | | |

Concessions

Clubs are eligible for a maximum 20% concession for clubs' fees and charges. This can be achieved by:

Concession application

| Category | % | Please tick |
|--|-----|--|
| An active community program for any one of these categories: Aboriginal/Torres Strait Islanders People with a disability | 5% | State Sporting Association Registered programs include: Cricket Blast Master Blasters Junior Blasters Hook in2Hockey MiniRoos Auskick NetSetGo Registered Active After School Program |
| Club development initiatives: • Council's club development series - 100% attendance required • Council's sports club forums - 100% attendance required Clubs are notified via email of all upcoming development workshops and forums. | 5% | A record of attendance is retained by Recreation Services. |
| Active registered competition team/s in any one of the following: All ability team | 15% | Our club has an active registered team in the following categories: |
| 40% female representation on the Committee of Management. | 20% | Our club has 40% female representation on the Committee of Management |

Compliance documentation

You will be asked a documentation her and where you hav you will be required upload it or explain it is not available.

| Document | Required | Documentation | | | Additional details |
|--|--|--|---|----------|-----------------------------|
| Certificate of Public Liability Insurance (a minimum cover of \$10 million is required) | Required | To replace document, | delete the existing docume | nt first | Expiry date: 01 Feb 2018 |
| Registration of Incorporation Certificate | Is your club incorporated? | Yes V Upload The club agrees to forn Incorporation Certifical available | vard its Registration of e as soon as it becomes | 1 | |
| Liquor Licence | Are you required to have a Liquor Licence? | Yes V Upload The club agrees to for as soon as it becomes | | 1 | |
| Food Registration Certificate | Are you required to have a Food Registration Certificate? | Yes Yes Yes Yes Yes Yes Yes Yes | | • | |
| you select yes to | any questions y | vou will be gi | ven the a | bility | / to attach |
| ocument to the bo | ooking. | C | ven the a | bility | to attach |
| you select yes to ocument to the bo lick on upload to l Registration of Incorporation Co | ooking. oad the docum | C | ven the a | | / to attach |
| ocument to the bo lick on upload to l | ooking. oad the docum entificate Is your clu documentation, | ent. ^{b incorporated?} | Yes 🔻 | agre | ipload |

| Submitting your application | On behalf of the organisation | | | | |
|--|--|--|--|--|--|
| Finally, you will be asked to read the privacy statement, declaration and license | I/We state that I/We are authorised to make application to Council for use of community facilities and open space and confirm that I/We have read and understood the organisation's obligations as outlined in the "Sporting facilities, grounds and pavilions user guide 2020", "Allocation and use of sporting facilities, grounds and pavilions policy' and the "Management and maintenance of Council sporting grounds policy'. We agree that by signing we bind the organisation contractually and upon approval & Council's acceptance of this application the organisation accepts and agrees to use the facilities named on this form abiding by all terms and conditions contained in Council's standard "Sporting facilities, grounds and pavilions user guide 2020". | | | | |
| agreement and agree to terms and conditions by ticking the checkboxes. | Tick this checkbox when you are sure the application details are complete and correct Summer Sporting facilities, grounds and pavilions user guide | | | | |
| When all required data is entered, and these are ticked, you will be | This agreement must be read before indicating your agreement to terms and conditions. | | | | |
| able to submit the application to Council. | I, on behalf of the club, agree to all terms and conditions set out in the seasonal licence agreement Save and complete later | | | | |
| | Submit only if fully completed | | | | |
| Upload supporting documentation | Applications/licence forms Report letters Outstanding issues Maintenance Update contact details Upload documents Compliance documentation Compliance documentation< | | | | |
| If you were not able to | Document Documentation Additional details | | | | |
| add your supporting documentation at the time you submitted | Certificate of Public Liability Insurance (a minimum cover of \$10 million is required) Image: Certificate of S10 million is required) Expiry date: 01 Feb 2018 To replace document, delete the existing document first To replace document, delete the existing document first | | | | |
| your application, this | Registration of Incorporation Certificate | | | | |
| can be done from the | Liquor Licence | | | | |
| Upload documents tab. | Food Registration Certificate | | | | |

| Update participation data | Click on Update participation. | | | | | | | |
|---|--|--|--------------------|-----------------|--|---|---|--------|
| As your team and player numbers may not be finalised before submitting your application to council, | Applications/licence forms Sportsground allocation app Lease type Winter Season | Season | Outstanding issues | Maintenance | Update contact details Applications open 02 Nov 2017 | Upload documents Applications close 31 Mar 2018 | Status Application has been submitted. Ground requests cannot be changed. Update participation | Action |
| you will be able to update these numbers after submitting the application from the Application/license | Changes will b Changes will b (the number of particular (the first of home must be entered) | be saved | automati | cally an | nd feed into | o council re | porting. | |
| forms tab. | Sub-junior (UE - U11) Juniors (UE - U18) Seniors (UP-yana) Masters (DS-yana) Totais | 45 | 2 | 0 | δ | | | |
| | Bunders entered here should be included in t Players with a disability Indigenous players | he club membership informatik No. of male players | Ciece | No. of female p | slayers | | | |

Once your application is submitted

When your application is approved, you will receive a letter by email, outlining your booking details and advising of any periods you will not be able to use the grounds due to community events. Your approval letter will be accessible from the Applications/License forms tab.

Some of the data captured in your application will populate next year, saving you preparation time.

Casual, Preseason and Finals bookings

Completing an application

Outside of your seasonal sportsground bookings, you may wish to make a Preseason request, Finals training or oneoff casual booking for a sportsground or book a community event (if available).

| About | How to | | | | | | |
|---|---|---------------------------------|--------------------|-------------------|---------------------------------------|---------------------------|----------|
| Start Casual or Preseason & Finals | Applications/licence forms | Report letters | Outstanding is | sues Up | date contact details | Upload documents | |
| sportsground application | Sportsground allocation ap | oplications | | | | | |
| Start your application | Lease type | Season open date | oper | | Applications close | Status | Action |
| from the <i>Applications/License</i> <i>form</i> tab. | Summer Season | 01 Oct 2020 - 28 Feb | 2021 12 J | ul 2020 | 12 Aug 2020 | Continue application | |
| | Casual sportsground book | ings | | | | | |
| | | Description | | | | | |
| | application | For casual bookings of | | and finals | | pplication 🛗 Check a | |
| | | | | | | pplication 🗎 Check a | |
| | First click on chec the date and time | | | the grou | ınds you are | after are boo | ked for |
| | 🗢 Back | | Check | availability | 1 | | |
| | Date: 11-Feb-2015 | Legend Note 1: provisional b | Seas on al booking | d on a first come | External booking firsts erve bas is . | Provis ional boo | king |
| | | Note 2: C indicates t | e ground is closed | | | | > |
| | Sports ground Adelaide Reserve - Football Oval Adelaide Reserve - Tennis Courts | 9:00am 9:30an | 10:00am 10:30am | 11:00am 11:30a | im 12:00pm 12:30pm 1: | 00pm 1:30pm 2:00pm 2:30pm | |
| | Cooroy Reserve - Bow Is Green | | | | | | |
| | Once you have co start your applicat | | grounds a | ire free, | click on the | back key to re | eturn to |
| Contact details | Check your contac | ct details are | correct. | | | | |
| These will populate from your contact details tab. | | | | | | | |

| Name of Organisation / | A test club | | |
|------------------------|-------------------------|----------------------------|--------------|
| Group | Arcarcino | | |
| First name * | Trilbie | Preferred contact number * | 07 2542 5265 |
| Last name * | Conway | ABN | dfa21123 |
| Address * | PO Box 99 | | |
| Suburb * | Brunswick | | |
| State * | VIC | | |
| Postcode * | 3000 | | |
| Login details | | | |
| Username / email | test99@imscomply.com.au | Password | \$password1 |

| About | How to | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| Booking information | Choose a reserve and provide details on your needs. For any Pre-season and Finals bookings, you will be required to identify which teams will be training/playing. | | | | | | | |
| Select the reserve you wish to book and give | Booking Information - #10890 | | | | | | | |
| the Council some details about your | Reserve/sportsground select reserve/sportsground | | | | | | | |
| event to allow them to assess your requirements and | Participating teams * Team name Age Category Age Group Gender Action Image: Select to the select to th | | | | | | | |
| allocate grounds. | Add another team | | | | | | | |
| | Number of sportsgrounds required 1 2 3 4 5 | | | | | | | |
| | Activity to be conducted on reserve/sportsground * Pre-season Training Finals Training Practice Match Hosting Finals | | | | | | | |
| | Do you need access to public toilets? No * subject to reserve/sportsground amenities * | | | | | | | |
| Repeat bookings One or multiple bookings can be made. Tip: For recurring bookings with a holiday break in the middle it is best to make 2 separate recurring bookings, for before and after the break. | Choose the date and start and finish times for the booking. If this is a recurring booking, tick the checkbox and choose a repeat pattern and number of times or end time of the repeating occurance. | | | | | | | |
| | To add another booking with different times, click on <i>Add another booking</i> . | | | | | | | |

| Public Liability Certificate You will be required to upload this document. | Click on upload to add document to the application and enter an expiry date. You will not be asked to attached your PLI to any further Pre-season, Finals or Casual bookings until this date has passed. Certificate of Public Liability Insurance | | | | | |
|--|---|-----------------------------|--|--|--|--|
| | Please attach a current Public Llability Insurance Policy Certificate to the value of at least \$10 million that covers the activities that will be undertaken during the proposed booking. | Expiry date: 22 Apr 2020 | | | | |
| COVID Risk Management Plan This will need to reflect the most current DHHS restrictions and code specific guidelines. | COVID Risk Management Plan Please upload a Risk Management Plan according to the latest DHHS Guidelines. This plan should detail how you will comply with those guidelines. | C Upload | | | | |

| About | How to |
|--|--|
| Terms and conditions | Click on the T&C PDF to read. This must be opened before the applicant can submit the application. |
| Read terms and conditions. | Terms and Conditions |
| | The Organisation agrees that by submitting this "Pre-season and Finals Application Form" that they understand and will comply with all terms contained in Council's "Sporting facilities, grounds and pavilions user guide 2020", "Management and maintenance of Council sporting grounds policy", and "Allocation and use of sporting facilities, grounds and pavilions policy", copies of which are attached to this application. |
| | Terms and Conditions PDF On behalf of the organisation Image: Conditions PDF On behalf of the organisation Image: Conditions PDF Image: Conditions PDF Image: Conditions PDF Image: Conditions PDF |
| Submit application | Tick the checkbox agreeing to the terms and conditions. Submit application. |
| When all required fields have been entered and the <i>Terms and</i> <i>Conditions</i> opened and agreed to via the checkbox, the <i>Submit</i> <i>Application</i> icon will be available. | Save incomplete application Submit application Please note: changes cannot be made after submitting this form. |

View approved applications

You can view approved bookings once they have been processed. From the **Applications/Licenses tab**, scroll down to **Submitted applcations** find your approved booking or continue to complete an application. Click on the magnifying glass to view details.

| Application ID | Booking start date | Booking type | Status | |
|-----------------------------|-----------------------|---------------------------------|----------------------|--|
| 10068 | 06 Jul 2018 | Casual sportsground application | Approved | |
| 10005 | 18 Nov 2017 | Community events | Continue application | |
| Application ID Booked by | 10068 Hugh Jackman | | | |
| Application ID | 10068 | | | |
| | Hugh Jackman | | | |
| Approved by | | | | |
| Organisation | Richmond Runners | | | |
| Organisation contact | Hugh Jackman | | | |
| Organisation contact phone | 0421 236 326 | | | |
| Account number | 563 265 362 | _ | | |
| PLI certificate | | | | |
| PLICeruncate | | | | |

Once your application is submitted

Council will receive your application and either allocate you a booking, reset your application to make changes, or reject your booking. You will be notified by email and can view the status of your application in the **License/Applications** tab.